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| **Article ID:** | 2010 |
| **Article Name:** | [2010]There is a dent in the door of my oven |
| **Topic Location:** | Cooking/Oven/Broken&Damaged |
| **Meta-data:** | oven door, dent, damaged |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

If you detect any damage while unpacking your oven.

Please call the retailer where you bought your oven to inform them that you have seen some damage on it. You can find their telephone number on your invoice or on the delivery note. Do not connect or install the appliance until further instruction has been given.

If damage occurs after you have installed and used your oven.

In this case you should also call the retailer where you bought it to inform them that you have detected that the oven is damaged. This would not be covered unless it is a loose panel or a defective part.